

Connecting your Care for a healthier future



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Connecting your Care



This leaflet has been written by South West London Health and Care Partnership.



We are health services, local councils and community organisations in South West London working together.



Connecting your Care is a way of sharing your health care information between these organisations.



We want services to be able to share your health care information so that they can give you the best treatment quickly.



All local GP's and hospitals have been sharing information since 2019.



From September 2020 more organisations will start to share information.

Why is it important?



Health and care professionals will be able to see up-to-date information about your health and care.



This could be very important in an emergency.

What are the benefits to you?



People who are caring for you will get up-to-date information about you.



They can quickly decide the best treatment for you.



You won't need so many tests and appointments.



They will be able to see the other organisations that are caring for you.



People in different organisations will be able to work together better.



The system will know who has seen your health care information.

Which organisations are in Connecting your Care?



Hospitals



Local doctors (GPs) and their staff



Community Health Services



Mental Health Services



Social Care Services - Social
 Care is the support you get to live independently



 NHS 111 - this is a health advice service available online or on the phone



 Out of Hours services - these are doctors who can help you in evenings and weekends



 Some hospices, community pharmacies and care homes

Sharing information across London



Connecting your Care is about sharing information with organisations in South West London.



In the future we hope to be able to share information with other parts of London and nearby areas.

What information will be shared?



Connecting your Care shares information about:

- adult health care
- adult social care
- children's health care.

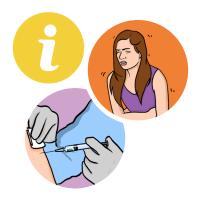


It includes:

 your name, address and NHS number



 information about when you have seen your doctor or gone to hospital



information about your health, any illnesses and treatment

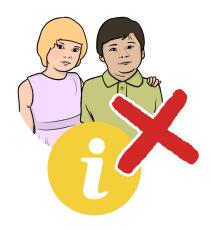


recent results, like blood tests, x-rays and scans.



Certain information is not allowed to be shared by law.

We will not share this.



We will not share information about children's social care.

Keeping your information safe



The law says that we have to keep your personal information safe and private.



Only people who are allowed to see your information will be able to see it.

For more information

If you need more information, please go to:



Website:

www.swlondon.nhs.uk/connectingyourcare



Or contact us by:

Email:

connectingyourcare@swlondon.nhs.uk



Telephone: **0203 668 3100**