

The Haider Practice
Patient Participation Group Meeting

Date: 24.09.2020

Attendees: Agatha Anyiwo, Dr Ban Haider, Sophoan Britton, Jak Linsell

		Content	Action
1.	Staffing	<p>Jak Linsell introduced himself as the practice's new Patient Services Manager, currently receiving his handover from Sophoan who will be returning to Brocklebank.</p> <p>Dr Julia Gasson has started as a salaried GP. This has increased the number of doctor sessions at the practice.</p> <p>Nurse Sarah Harris is now working with us on Mondays and Tuesdays so we have more nurse sessions too.</p> <p>BH says we are in a really good place in terms of staffing and GPs, which helps with greater continuity.</p>	
2.	COVID-19 Update	<p>The practice are not doing face-to-face consultations unless it is essential the patient is seen. GP appointments are still being done via a telephone consultation. Due to the increase of COVID infections, some nurse appointments will also require a telephone consultation instead of a face-to-face. Reception will be given a list of these.</p> <p>Clinicians are cleaning their own rooms after every patient, wearing PPE and the practice has curtained off our waiting area to keep patients separate from those waiting for St George's phlebotomy.</p> <p>We do not offer testing – this is only done through the government. The CCG is unable to do anything locally in this regard.</p>	
3.	COVID-19 App	<p>Jak confirmed the NHS COVID app has finally been updated for public use. This integrates venue check-ins, test and trace features and a symptom checker.</p>	
4.	Flu Vaccines	<p>Child flu vaccines have arrived. Adult flu vaccines are arriving next week. This contains the bird flu strain, as well as egg protein. An alternative is available to those patients with an egg allergy.</p>	